

Data Processing Addendum for gettup

1 Scope of Application

This Data Processing Addendum for gettup (hereinafter also referred to as "**gettup Addendum**") concerning the processing of personal data done by **gettup GmbH & Co. KG**, Schauenburgerstraße 116, 24118 Kiel, Germany ("**gettup**", "**Data Processor**" or "**Processor**") on behalf of the customer ("**Data Controller**" or "**Client**", together "**Parties**"), according to Art. 28 GDPR. This gettup Addendum applies with respect to the processing of personal data processed within the scope of gettup's services described in section 2.

By signing the individual contract, the client expressly acknowledges this gettup Addendum.

In the event of a conflict between this gettup Addendum and the provisions of any other agreement between the Parties existing at the time when this gettup Addendum is agreed upon or entered into thereafter, this gettup Addendum shall prevail, except where explicitly agreed otherwise in text form.

2 Nature & Purpose of processing

gettup provides cloud-based software solutions for nonprofit organizations, including tools for online fundraising, donor management, accounting, reporting, and finance ("**gettup Services**").

The nature and purpose of the processing within gettup Services includes:

- Collecting, storing, and managing data in order to operate user accounts, fundraising campaigns, and financial records within Gettup Services;
- Processing and executing financial transactions, including donations and contributions;
- Providing reporting, analytics, and export functionalities to nonprofit organizations;
- Facilitating communication between organizations and their supporters, including sending confirmations, receipts, and updates;
- Ensuring compliance with applicable legal, tax, and accounting obligations;
- Implementing technical measures for security, fraud prevention, and monitoring of platform activities.

3 Categories of data subjects

Processor's processing activities concern:

- Customers (organizations and their representatives/contact persons)
- Contacts of customers (donors, members, supporters, newsletter recipients, etc.)
- Platform users (natural persons using the platform directly)

- Prospective customers

4 Categories of personal data processed

Categories of personal data processed within gettup Services are:

- Identification and contact information (e.g., name, postal address, email, phone);
- Financial and transactional data (e.g., donation amounts, payment method, transaction history, billing information);
- Fundraising / campaign metadata (e.g., campaign titles, project descriptions, donor information associated with particular campaigns);
- User account credentials and authentication data;
- Reporting and accounting data (which may include tax-related information, financial statements, bookkeeping inputs);
- Usage and analytics data (user-generated content, how users engage with the platform, logs, IP addresses, etc.).

5 Data transfers & Sub-processors

The following subcontracting relationships currently exist in connection with the processing done within gettup Services:

Company	Address	Services	Used for	Location of processing
apilayer GmbH	Elisabethstrasse 15/5A+B, 1010 Vienna, Austria	IBAN API	Donor IBAN verification	Austria (EU)
finAPI GmbH	Adams-Lehmann-Straße 44, 80797 Munich, Germany	Banking interface	Financial data transmitted within transactions	Germany (EU)
Hetzner Online GmbH	Industriestraße 25, 91710 Gunzenhausen, Bavaria, Germany	Data center services & hosting	Personal data in communications transmitted via or uploaded to the services	Germany (EU)
Schröder & Wendt GmbH & Co. KG	Colbergskamp 3a, 24220 Flintbek, Schleswig-Holstein, Germany	App development	Personal data in communications transmitted via or uploaded to the services	Germany (EU)

gettup may need to rely on affiliates to provide the services to our customers. The affiliated companies involved in the processing of personal data depend on the location of our customers and users and the type of services provided.

Associated Company	Address	Services
RaiseNow AG	Hardturmstrasse 101	Provides technical functions related to the Gettup Services services and support for users and affiliates in German-speaking countries and the EU

	8005 Zürich Switzerland	
RaiseNow GmbH	Frankfurter Allee 56 10247 Berlin Germany	Provides support for users and associated companies in German-speaking countries and the EU
Altruja GmbH	Augustenstr. 62 80333 München Germany	Provides support for users and associated companies in German-speaking countries and the EU
Koalect NV	Picardstraat 7 Bus 100 1000 Brussels Belgium	Provides support for users and associated companies in the EU

6 Contact

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